



Nespresso CRC



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Fundamentals of Knowledge Management

Level: Foundations

This document certifies that **Ingrid Castillo Reyes** has completed the training "Fundamentals of Knowledge Management"

Course summary: Completed foundational training on KM principles and the role of knowledge in delivering consistent, high-quality customer service across CRCs.

provided by Nespresso CRC HQ

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You can also find this document on the Internet at the following address: <https://skillseed.nespresso.com/redirect/api/certification/1568618411387992>

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