



10 de julio de 2026

Microsoft Dynamics Case Management for Nespresso CRC

Certificate of completion

This document certifies that **Ana Garcia** has completed the training "Case Management learning path for Super Users"

Course summary: This program was designed to strengthen expertise in using Microsoft Dynamics for Case Management within the Nespresso CRCs. Through interactive learning modules based on the platform user manual, participants have demonstrated advanced understanding and application of the platform to support effective usage of the platform.

provided by Nespresso CRC Case Management Product team

Reference Number: 8412696058928703

You can also find this document on the Internet at the following address: <https://skillseed.nespresso.com/redirect/api/certification/8412696058928703>

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